

SP11/15 SERIES SELF-PRIMING PUMPS

ASSEMBLY, INSTALLATION AND OPERATION MANUAL

PN 107404, R3



FINISH THOMPSON INC.

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NOTE: Maintenance videos are now available on line at www.finishthompson.com



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Model Number and Serial Number

Record the model number and serial number below for future reference. This is important information when ordering replacement parts or when technical assistance is required. The numbers are found on a label located on the motor adapter.

MODEL NUMBER = _____

SERIAL NUMBER = _____

IMPORTANT NOTICE

U.S. Export Administration Regulations, pursuant to ECCN 2B350, prohibit the export or reexport to certain enumerated countries of sealless centrifugal pumps in which all wetted materials are constructed from fluoropolymers without first applying for and obtaining a license from the U.S. Bureau of Industry and Security (BIS). This affects all Finish Thompson magnetic-drive pumps constructed from PVDF or lined with ETFE. Please contact the BIS (www.bis.doc.gov) or Finish Thompson with questions regarding the Regulations or a list of the countries to which they apply.

Chemical Reaction Disclaimer

The user must exercise primary responsibility in selecting the product's materials of construction, which are compatible with the fluid(s) that come(s) in contact with the product. The user may consult Finish Thompson, Inc. (manufacturer) and a manufacturer's representative/distributor agent to seek a recommendation of the product's material of construction that offers the optimum available chemical compatibility.

However neither manufacturer nor agent shall be liable for product damage or failure, injuries, or any other damage or loss arising out of a reaction, interaction or any chemical effect that occurs between the materials of the product's construction and fluids that come into contact with the product's components.

Safety Precautions

⚠ WARNING: READ THIS MANUAL COMPLETELY BEFORE INSTALLING AND OPERATING THIS UNIT. FAILURE TO FOLLOW THESE PRECAUTIONS CAN RESULT IN SERIOUS INJURY OR DEATH.

⚠ WARNING: Magnetic field hazard. This pump contains powerful magnets. Exposed magnets (pump not connected to motor) produce powerful magnetic fields. Individuals with cardiac pacemakers, implanted defibrillators, other electronic medical devices, metallic prosthetic heart valves, internal wound clips (from surgery), metallic prosthetic devices or sickle cell anemia must not handle or be in the proximity of the magnets contained inside the pump. Consult a health care provider for specific recommendations before working with this pump.

⚠ WARNING: Magnetic force hazard. This pump should only be disassembled and assembled using the recommended procedures. The magnetic attraction is powerful enough to rapidly pull the motor end and the wet end together. Do not place fingers between the mating surfaces of the motor and wet ends to avoid injuries. Keep the drive magnet and impeller assembly away from metal chips or particles, items with magnetic stripes like credit cards and magnetic computer media such as floppy discs and hard drives.

⚠ WARNING: Hot surfaces. This pump is capable of handling liquids with temperatures as high as 220° F (104° C). This may cause the outer areas of the pump to become hot as well and could cause burns.

⚠ WARNING: Rotating Parts. This pump has components that rotate while in operation. Follow local safety standards for locking out the motor from the power supply during maintenance or service.

⚠ WARNING: Chemical Hazard. This pump is used for transferring many types of potentially dangerous chemicals. Always wear protective clothing, eye protection and follow standard safety procedures when handling corrosive or personally harmful materials. Proper procedures should be followed for draining and decontaminating the pump before disassembly and inspection of the pump. There may be small quantities of chemicals present during inspection.

⚠ WARNING: Never run pump at less than minimum flow or with the discharge valve closed. This could lead to pump failure.

⚠ WARNING: The pump and associated components are heavy. Failure to properly support the pump during lifting and movement could result in serious injury or damage to the pump and components.

⚠ CAUTION: This pump should never be started without the 1 US gallon (3.8 liters) of priming fluid in the housing. If the pump has a PTFE, ceramic or silicon carbide bushing, **IT CANNOT BE RUN DRY WITHOUT CAUSING DAMAGE TO THE PUMP.** However, the pump can operate without liquid in the housing if the pump has a carbon bushing. The exact length of time the pump can operate dry with a carbon bushing varies with operating conditions and environment.

⚠ CAUTION: Never start or operate with a closed suction valve.

⚠ WARNING: Operation without priming or against a closed discharge valve can result in high temperatures that can result in injury or damage to pump components.

⚠ CAUTION: Always provide adequate NPSHa (net positive suction head available). It is recommended to provide at least 2 feet (61 cm) above the NPSHr (net positive suction head required).

⚠ CAUTION: If pump is used on variable speed drive, do not exceed the frequency for which the pump was designed (for example, if the pump is a 50 Hz model, do not exceed 50 Hz).

SP11/15 Capabilities

Maximum Working Pressure: 90 psi (6.2 bar)

Maximum Temperature: Polypropylene: 180° F (82° C); PVDF: 220° F (104° C)

NOTE: Maximum temperature is application dependent. Consult a chemical resistance guide or the chemical manufacturer for chemical compatibility and temperature limits.

Maximum Lift: 25 feet (7.6 meters)

NOTE: Lift determined on fresh, cold water with 1 1/2" Schedule 40 pipe. Specific gravity affects lift capability. Divide 25 feet (7.6 meters) by the specific gravity to determine equivalent maximum lift.

Solids: Maximum particle size is 100 microns for slurries and 1/64" (.4 mm) for occasional solids. Maximum hardness is 80 HS. Maximum concentration is 10% by weight. If solids are being pumped, it is recommended that the pump have either ceramic or for best results, silicon carbide components. Pumping solids may lead to increased wear.

Minimum Allowable Flow Rate

Do not allow the flow rate to drop below the minimum flow rate listed in the chart below.

| Model | 3450 rpm | 1725 rpm | 2900 rpm | 1450 rpm |
|-------|--------------------------------|---------------------------------|----------------------------------|----------------------------------|
| SP11 | 4 gpm (.9 m ³ /hr) | 2 gpm (.5 m ³ /hr) | .76 m ³ /hr (3.4 gpm) | .38 m ³ /hr (1.7 gpm) |
| SP15 | 5 gpm (1.1 m ³ /hr) | 2.5 gpm (.6 m ³ /hr) | .95 m ³ /hr (4.2 gpm) | .48 m ³ /hr (2 gpm) |

Maximum Allowable Motor Power

Do not exceed the maximum power rating for the pump coupling.

Standard coupling for the SP11 is 6-pole; standard coupling for the SP15 is 8-pole.

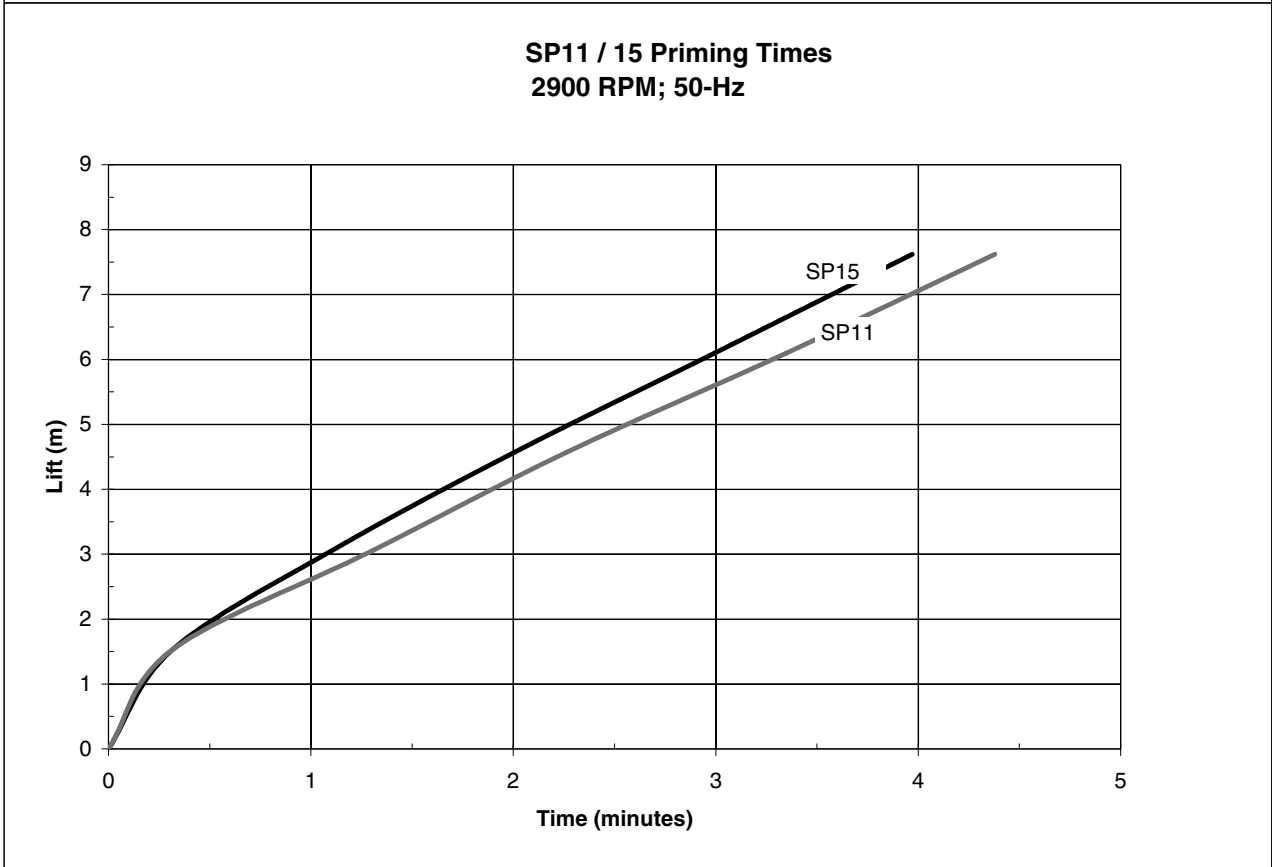
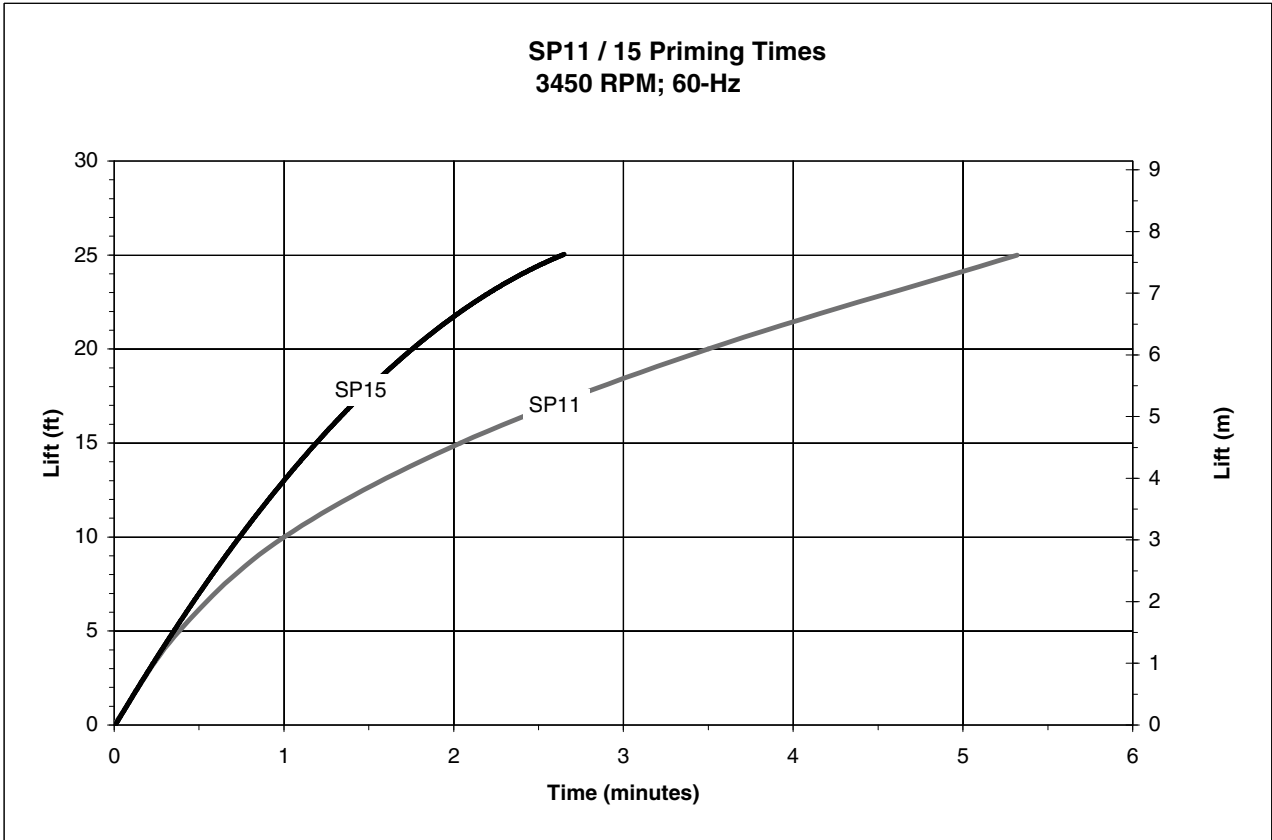
- 6-pole coupling = 2 horsepower (1.5 kW)
- 8-pole coupling = 3 horsepower (2.2 kW)
- 10-pole coupling = 5 horsepower (4 kW)

Priming Liquid Volume

Initial filling (or refilling after maintenance) of the pump housing requires 1 US gallon (3.8 liters) of liquid.

Unpacking and Inspection

Unpack the pump and examine for any signs of shipping damage. If damage is detected, save the packaging and notify the carrier immediately.



Note: Times shown are guidelines only and may vary depending on system and piping setup

Section I - Assembly

Tools Required:

Metric socket or wrench set, 9/16" socket or wrench, 8 mm Allen wrench, and 3/16" Allen wrench (NEMA motors only) and pliers (for fill/drain plugs).

Pumps with Motors

Proceed to "Installation" Section

Pumps Without Motors

NOTE: 184TC and 100/112 frame motors must have motor feet.

1. Remove the pump, drive magnet assembly and hardware package from the carton.

⚠ CAUTION: Keep away from metallic particles, tools and electronics.
Drive magnets **MUST** be free of metal chips.

⚠ WARNING: Keep the drive magnet away from the open end of the motor adapter and barrier. Strong magnetic attraction could allow the drive hub to enter the motor adapter resulting in injury or damage.

2. Place motor on the fan end. For 56C/145TC and B5 frame motors go to step 4. See figure 1.
3. For 184 NEMA and IEC motors only - Install the motor adapter flange (item 14) on the motor face using bolts, lock washers and flat washers (items 25, 26, 27). See figure 2.

NOTE: Apply anti-seize compound on threads of the bolts.

Torque bolts to the following:

- 80 frame (M6) = 90 in-lb (10.2 N-m)
- 90/100/112 frame (M8) = 130 in-lb (14.7 N-m)
- 184 NEMA (1/2") = 480 in-lb (54.3 N-m)

4. Coat the motor shaft with anti-seize compound. Insert key supplied with motor into keyway on motor shaft. See figure 3.

NOTE: Make sure the motor shaft is clean and free of burrs. The outer drive is precision machined and has a bore tolerance of $+.0005/-0$ inch.

5. Slide the outer drive magnet assembly (item 13) onto the motor shaft until the motor shaft contacts the snap ring in the bore of the drive. Figures 4 and 5.

6. Secure the drive on the motor shaft.



Figure 1



Figure 2



Figure 3



Figure 4



Figure 5

⚠ WARNING: Be careful, magnets will try to attract tools.

Metric Motors: Secure the drive to the motor shaft using bolt, lock washer and flat washer (items 19, 20, 21). Thread the bolt into the end of the motor shaft (while holding the outer drive to prevent it from turning). See figure 6.

Tighten the bolt to the following:

- * 80 frame (M6) = 90 in-lb (10.2 N-m)
- * 90 frame (M8) = 130 in-lb (14.7 N-m)
- * 100/112 frame (M10) = 240 in-lb (27.1 N-m)

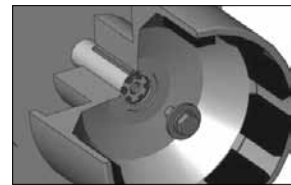


Figure 6 - IEC

NEMA Motors: Install set screws (item 13A) into threaded holes on the side of the outer drive magnet assembly. Using a 3/16" Allen wrench, tighten to 228 in-lbs (25.8 N-m). See figure 7.

7. Install the pump end on the motor/drive magnet assembly. With the motor facing upright, align the pump feet so that the motor feet and pump feet are on the same side.

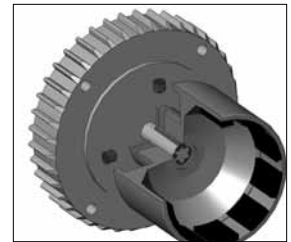


Figure 7 - NEMA

Tip the pump end at an angle (discharge is approximately 45°) so that it is just touching the edge of the outer drive magnet assembly. See figure 8.

Carefully lower the pump onto the drive magnet assembly by tipping discharge forward to 90° and dropping straight down. The last 3-4 inches (8-10 cm) before the pump reaches the motor will have **STRONG** magnetic attraction between the pump and outer drive magnet assembly.



Figure 8

8. Secure the pump to the motor with (4) 3/8" bolts, lock washers and flat washers (items 22, 23, 24). See figures 9 and 10.

NOTE: Apply anti-seize compound on the threads of the bolts.

NOTE: B5 motors will require customer supplied hardware.

9. Rotate the motor fan to ensure that there is no binding in the pump.



Figure 9



Figure 10

10. Install the plastic foot (item 15) to the motor adapter (item 12D). Use the longer M6 bolts, lock washers and flat washers (items 28A, 29, and 30) for the front bolt holes towards the clamp ring. See figure 40 on page 15.
11. Use the shorter M6 bolts, lock washers, and flat washers (items 28, 29, and 30 on page 15) for the rear bolt holes towards the motor face. Note: Nuts (item 31) are glued into the rear of the motor adapter to help with the installation of the rear bolts. Make sure the nuts are still in place. See figure 41 on page 15. Tighten bolts to 5 ft-lbs (6.8 N-m).

Section II - Installation

Mounting -

Pump foot should be securely fastened to a solid foundation. If the pump was received with plastic shipping shims, it is possible to use these as additional support for the motor feet (though not required).

NOTE: B5 pumps with 100/112 frame do not include a pump foot.

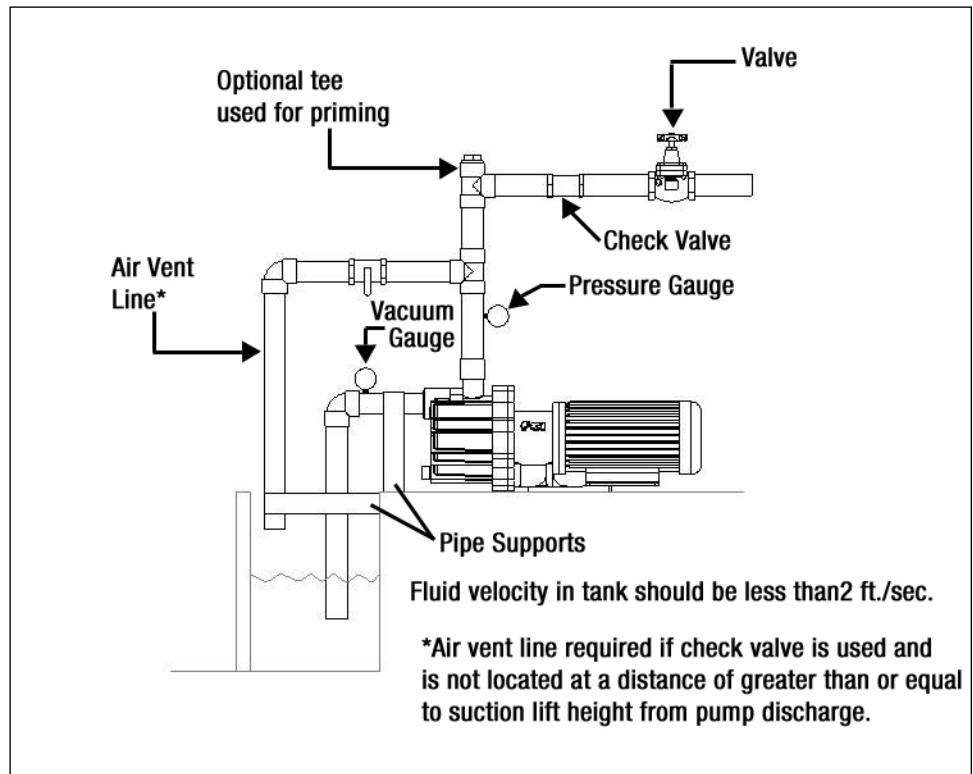
SP Piping Diagram

⚠ CAUTION: The NPSH available to the pump must be greater than the NPSH required. The amount of lift, frictional pipe loss and vapor pressure must be calculated into the application. NPSH available should be 2 feet (.6 meters) greater than NPSH required.

- Total suction lift including pipe friction loss and corrections for specific gravity must not exceed 25 feet (7.6 meters).

NOTE: Maximum suction lift is reduced by 1.13 feet (.34 meters) for every 1,000 feet (304 meters) of altitude.

- Install the pump as close to the suction source as possible.
- SP Series pumps are designed to operate in a horizontal position only with discharge on the top.
- SP Series pumps self-priming capability is due to its ability to create a vacuum in the suction piping. The suction piping **MUST** be airtight at fittings and connections.
- Support the piping independently near the pump to eliminate any strain on the pump casing. In addition, the piping should be aligned to avoid placing stress on the pump casing.
- The suction side of the pump should be as straight and short as possible to minimize pipe friction.
- The suction line should not have any high spots. This can create air pockets that can reduce pump performance. The suction piping should be level or slope slightly upward to the pump.
- The suction pipe should be 1 1/2" (38 mm). Larger suction piping will affect priming ability. Smaller piping affects NPSH available and pump performance.
- Provide for adequate suction submergence. Excessive submergence will reduce pump performance.
- The end of the pipe should be at least 3" (7.6 cm) above the bottom of the suction tank.
- If a strainer is used, it must be periodically cleaned to prevent restriction.
- It is recommended that a vacuum/pressure gage be installed in the suction piping.
- For faster priming on installations with high lift, a foot valve is recommended.
- Check and control valves (if used) should be installed on the discharge line. The control valve is used for regulating flow. Isolation valves on the suction and discharge are used to make the pump accessible for maintenance. The check valve helps protect the pump against damage from water hammer. This is particularly important when the static discharge head is high.
- **NOTE:** If a check valve is used in the discharge line, it must be placed at a distance at least equal to the maximum suction lift from the pump. If this cannot be done, an air vent must be provided in the discharge line.
- If flexible hose is preferred over pipe, use a reinforced hose rated for the proper temperature, pressure and is chemically resistant against the fluid being pumped.



- The suction valve must be completely open to avoid restricting the suction flow.
- When installing pumps with flanges, we recommend use of low seating stress gaskets such as Gore-Tex or Gylon (expanded PTFE).
- It is advisable to install a flush system in the piping to allow the pump to be flushed before the pump is removed from service.

NOTE: The pump is provided with a 1/2" BSP drain in the impeller housing.

- A "tee" can be installed in the discharge piping as an alternative location for filling the housing with fluid before pump operation.
- "Filling" is defined as filling the housing with 1 US gallon (3.8 liters) of liquid
- "Priming" is defined as evacuating all the air from the suction piping/pump and replacing it with fluid.

Motor/Electrical

Install the motor according to NEC requirements and local electrical codes. The motor should have an over-load protection circuit.

Wire the motor for clockwise rotation when facing the fan end of the motor.

⚠ CAUTION: Do not operate the pump to check rotation until the pump is full of liquid.

Check all electrical connections with the wiring diagram on the motor. Make sure the voltage, frequency, phase and amp draw comply with the supply circuit.

To verify correct rotation of the motor:

1. Install the pump into the system.
2. Remove the fill plug (item 3A, 3 next to discharge) and fill the housing with 1 US gallon (3.8 liters) of the service liquid or water. Replace fill plug and tighten until the o-ring is seated.

NOTE: Use a funnel with flexible spout to fill the housing on pumps equipped with flanges.

3. Fully open the suction and discharge valves.
4. Jog the motor (allow it to run for 1-2 seconds) and observe the rotation of the motor fan. Refer to the directional arrow molded into the front of the housing if necessary.

NOTE: An SP pump running backwards may not prime.

Section III - Start-up and Operation

1. Be sure the housing (item 1) has been filled with 1 US gallon (3.8 liters) of service liquid and the fill plug (item 3A, 3) has been installed and tightened until the o-ring is seated.
2. Open the inlet (suction) and discharge valves completely.
3. Turn the pump on. Wait for discharge pressure and flow to stabilize (could take several minutes depending upon suction lift). Adjust the flow rate and pressure by regulating the discharge valve. Do not attempt to adjust the flow with the suction valve.

Section IV - Shutdown

- Turn off the motor.

NOTE: When the pump is stopped without a check valve in the piping, liquid will flow through the pump returning to the suction source. The SP design allows enough liquid to be retained in the housing to allow repriming without having to refill with liquid.

Flush Systems

▲ CAUTION: Some fluids react with water; use compatible flushing fluid.

1. Turn off the pump.
2. Completely close the suction and discharge valves.
3. Connect flushing fluid supply to flush inlet valve.
4. Connect flushing fluid drain to flush drain valve.
5. Open flushing inlet and outlet valves. Flush system until the pump is clean.

NOTE: The drain can be used as the flushing drain valve using appropriate customer supplied fittings. Using the drain helps to promote superior flushing and draining results.

Maintenance

Recommended maintenance schedule

The recommended maintenance schedule depends upon the nature of the fluid being pumped and the specific application. If the pump is used on a clean fluid, it is recommended that the pump be removed from service and examined after six months of operation or after 2,000 hours of operation. If the pump is used on fluids with solids, high temperatures or other conditions that could cause accelerated wear this initial examination should be sooner.

After the initial examination of the internal components, and wear items are measured, a specific maintenance schedule can be determined. For best results, the pump should be removed from service annually for examination.

Section V - Disassembly

Tools Required: Metric socket or wrench set, 9/16" socket or wrench, 8 mm Allen wrench, and 3/16" Allen wrench (NEMA motors only), and pliers (for fill/drain plugs).

▲ WARNING: Rotating Parts. This pump has components that rotate while in operation. Follow local safety standards for locking out the motor from the power supply during maintenance or service.

▲ WARNING: Chemical Hazard. This pump is used for transferring many types of potentially dangerous chemicals. Always wear protective clothing, eye protection and follow standard safety procedures when handling corrosive or personally harmful materials. Proper procedures should be followed for draining and decontaminating the pump before disassembly and inspection of the pump. There may be small quantities of chemicals present during inspection.

▲ WARNING: Magnetic force hazard. This pump should only be disassembled and assembled using the recommended procedures. The magnetic attraction is powerful enough to rapidly pull the motor end and the wet end together. Do not place fingers between the mating surfaces of the motor and wet ends to avoid injuries. Keep the drive magnet and impeller assembly away from metal chips or particles.

1. Stop the pump, lock out the motor starter, close all the valves that are connected to the pump, and drain/decontaminate the pump.

▲ WARNING: The pump must be thoroughly flushed of any hazardous materials and all internal pressure relieved prior to opening the pump. Allow the pump to reach ambient temperatures prior to performing maintenance.

2. For pumps with motors 2 horsepower (1.5 kW) or smaller, securely clamp the pump feet to the bench. Remove the (4) bolts, lock washers and flat washers (items 22, 23, 24) securing the pump to the motor. See figure 9

Firmly grab the motor and pull straight back to disengage the motor and pump. See figure 11



Figure 9



Figure 11



Figure 12

For pumps with motors 3 horsepower (2.2 kW) or larger, place the pump and motor on the floor. Remove the (4) bolts, lock washers and flat washers (items 22, 23, 24) securing the pump to the motor. Make sure the motor is on the fan end with the pump facing up. Pull straight up to remove the pump from the motor. See figure 12.

- Place pump on bench with housing (item 1) facing up. Using an 8 mm hex (Allen) wrench, remove (8) 10 mm socket head cap screws, lock washers and flat washers (items 16, 17, 18). See figure 13.



Figure 13

- Remove the housing by carefully inserting two flat head screwdrivers at the locations shown in figure 14. Slide the screwdrivers in at the bolt holes between the metal clamp ring (item 12B) and the housing until they stop. Applying equal pressure, gently pry both screwdrivers in an upward motion away from the work bench (to avoid damaging sealing surface on the housing). See figure 14A. Housing is tight due to o-ring seal on the internal “gooseneck.” NOTE: Do not twist the screwdrivers or damage may occur to the housing. Lift the housing straight up to remove.

- Examine the housing for signs of wear or damage. Inspect “gooseneck” for cracks. See figure 15. Inspect suction and discharge for cracks. Inspect fill and drain plug o-rings (item 3A) for chemical attack, swelling, brittleness, cuts, etc.

Insert one (1) screwdriver under this bolting location. Insert approx. 7/8" until it hits the barrier.

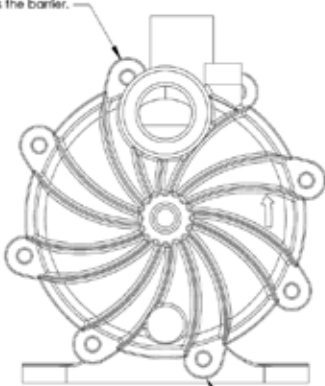


Figure 14



Figure 14A



Figure 15

Insert one (1) screwdriver under this bolting location. Insert approx. 7/8" until it hits the barrier.

- Carefully remove the inner volute o-ring (item 5). See figure 16. Inspect for chemical attack, swelling, brittleness, cuts, etc.
- Pull the separator plate (item 4) off the inner volute (item 6). See figure 17. Inspect for damage and cracks.
- To remove the inner volute, pull back on the (3) snap fit prongs one at a time so that the hook portion falls into the channel on the inner volute. See figure 18.



Figure 16



Figure 17



Figure 18

9. Pull the inner volute straight off. Be careful, the impeller shaft may come out with the inner volute. See figure 19. Inspect inner volute for signs of wear or damage. Look for signs of rubbing or cracking on the ring or damage to the front shaft support.

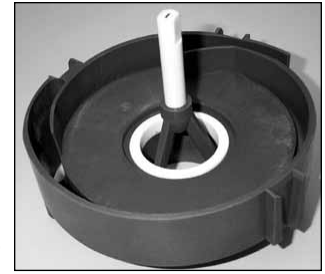


Figure 19

10. Remove impeller/inner drive assembly (items 7A, 7, 8, 8A). Inspect impeller and drive for signs of wear or damage. Look for signs of rubbing, damage and wear to the impeller and inner drive. See figure 20. Check the impeller thrust ring and bushing for wear. See figure 21.



Figure 20

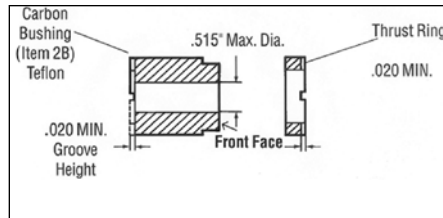


Figure 21

11. Remove the impeller shaft (item 9) from the barrier or inner volute and check for signs of cracking, chipping, scoring or wear. See figure 22.



Figure 22

12. Remove the barrier (item 11) from the motor adapter (item 12) (make sure the impeller shaft has been removed). Pull on one of the three prongs to remove the barrier. Note: Prongs are sharp. Use a glove or rag for better grip. Inspect the inside and outside of the barrier for signs of rubbing. See figure 23.



Figure 23

13. Remove the o-ring (item 10) from the barrier and inspect for chemical attack, swelling, brittleness, cuts, etc.

14. Visually inspect the outer drive (item 13) for rubbing, damage, corrosion or loose magnets.

Outer Drive Replacement

1. Remove the setscrews (item 13A) from the side of the drive (NEMA motors) or the bolt, lock washer and flat washer (items 19, 20, 21) from the center of the drive (metric motors).

⚠ WARNING: Be careful, tools will want to be attracted to the magnets.

2. Remove the drive magnet from the motor shaft by gently prying up from the bottom of the drive. See figure 24.

3. To reinstall the drive or a new drive follow the instructions from Section I - Assembly, Pumps without Motors, Steps 4-6.



Figure 24

Thrust Ring Replacement

1. Thrust ring (item 7A) is held in-place with a snap fit with a ridge. Using a razor knife or side cutters, cut a notch out of the thrust ring. Pull ring up and out of the holder. See figures 25 and 26.

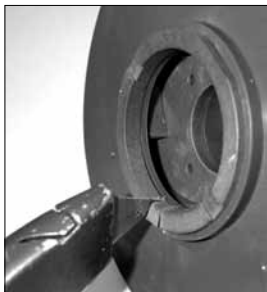


Figure 25

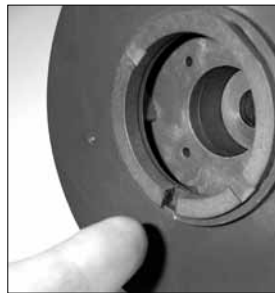


Figure 26

2. To reinstall, align the two flats on the thrust ring with the flats in the bore of the impeller. Using a piece of wood press into place using an arbor press until the thrust ring is completely seated in the impeller.

Bushing Replacement

1. To remove the bushing, place the impeller/inner drive assembly in an arbor press. Insert a 3/4" diameter plastic or wood shaft through the eye of the impeller and press the bushing out.
2. To replace the bushing (item 8A), place the top of the impeller on an arbor press with the thrust ring face down. Insert the front of the bushing (figure 27) into the center of the impeller/inner drive magnet assembly, aligning the flat on the bushing with the flat in the bore of the inner drive magnet. Using a soft arbor, press into place until the bushing reaches the shoulder molded into the inner drive (figures 28, 29).



Figure 27



Figure 28

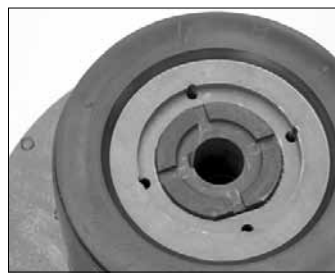


Figure 29

Impeller Replacement

⚠ CAUTION: Do no damage the outer surface of the inner drive magnet during impeller replacement.

Using the two slots provided, insert a flat blade screwdriver into them and pry the impeller (items 7A, 7) up from the body of the inner drive magnet (items 8, 8A). Once a gap has been established, work around the perimeter to evenly increase the gap until the impeller can be removed. See figure 30.

To install a new impeller, place the inner drive magnet assembly face up (splines facing up) on an arbor press. Align the spines in the impeller with the ones in the bore on the inner drive magnet. Place a piece of wood over the top of the impeller thrust ring. Using an arbor press, push down on the impeller until it is completely seated in the inner drive.



Figure 30

Section VI - Clamp Ring Replacement and Reassembly

1. Inspect the clamp ring. If clamp ring requires replacement, it is recommended to remove the plastic foot (item 15) first. NOTE: 100/112 frame B5 adapters do not use the foot. See figures 32 and 33. Remove the four (4) M6 bolts (items 28 and 28A).

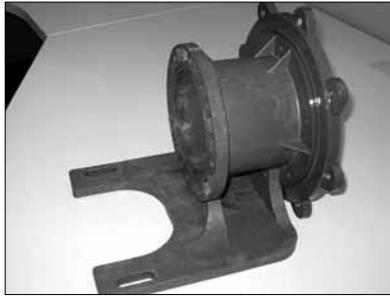


Figure 32

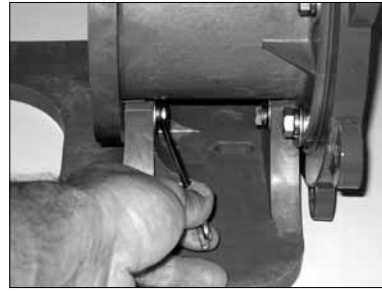


Figure 33

2. Remove the five (5) M8 bolts, lock washers and flat washers (items 34, 33, and 32) from the clamp ring (item 12B). See figure 34. Remove the clamp ring from the motor adapter. There is a snug fit between the clamp ring and motor adapter due to the vapor protection o-ring (item 12C). Carefully pull the two parts apart. See figure 35.



Figure 34



Figure 35

3. Inspect the motor adapter o-ring (item 12C). Replace if damaged. If it is reusable, lubricate it with a chemically compatible lubricant. See figure 36.



Figure 36

4. Install the new clamp ring. Place the clamp ring on a flat surface. See figure 37. Align the bolt holes (five motor adapter and two foot bolt holes) on the clamp ring with the bolt holes on the motor adapter. Push the motor adapter straight down onto the clamp ring to seat the o-ring. See figure 38. Install five M8 bolts, lock washers and flat washers (items 34, 33 and 32) and tighten in a star pattern to 130 in-lbs. (14.7 N-m). See figure 39.



Figure 37



Figure 38



Figure 39

- For 56C, 145TC and 80 frame B14, re-install the plastic foot (item 15) to the motor adapter (item 12D). Use the longer M6 bolts, lock washers and flat washers (items 28A, 29 and 30) for the front bolt holes towards the clamp ring. See figure 40. Use the shorter M6 bolts, lock washers and flat washers (items 28, 29 and 30) for the rear bolt holes towards the motor face. NOTE: Nuts (item 31) are glued into the rear of the motor adapter to help with the installation of the rear bolts. Make sure the nuts are still in place. See figure 41. Tighten bolts to 5 ft-lbs. (6.8 N-m). For 184 frame, IEC 90, 100/112 frame B14 and 80/90 frame B5, leave the foot off until the motor adapter is installed on the motor. This will allow easier access to the bottom bolt hole in the motor adapter.



Figure 40



Figure 41

- Position the motor adapter assembly on a flat surface. If the foot is installed, allow the feet to hang over the edge. See figure 42. Install the o-ring (item 12A) into the groove on the clamp ring. Lubricate the o-ring with a compatible lubricant. See figure 43.



Figure 42



Figure 43

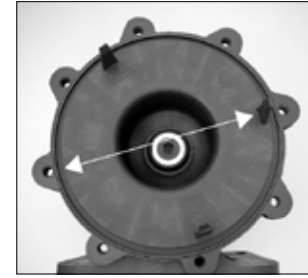


Figure 43A

- Install the barrier (item 11) into the clamp ring (item 12B). Line up the prong that has no prong opposite it with the 2 o'clock housing bolt hole in the clamp ring. See figure 43A. NOTE: Leave the barrier loose in the clamp until installing the housing (item 1) to make sure the bolt holes line up.
- Install o-ring (item 10) in groove in barrier. Make sure it is tucked in all the way around. See figure 44.
- Install impeller shaft (item 9) into barrier by aligning the flats on the shaft with the ones in the barrier. Make sure it is completely seated. See figure 44
- Carefully install the impeller/inner drive assembly (items 7A, 7, 8, 8A) by sliding it over the impeller shaft in the barrier. It is normal for the impeller/inner drive to pop up a slight amount due to magnetic forces. See figures 45 and 46.



Figure 44



Figure 45



Figure 46

- Install the inner volute (item 6) by lining up the prongs of the barrier with the channels in the inner volute. Press down evenly until the prongs snap onto the surface of the inner volute. See figures 47 and 48.



Figure 47

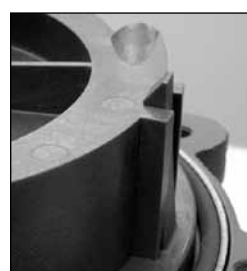


Figure 48

12. Install the separator plate (item 4) by lining up the bottom opening of the inner volute with the opening in the plate. Line up the slots in the separator plate with the notches in the inner volute. See figure 49.
13. Lubricate the inner volute o-ring (item 5) with a chemically compatible lubricant and install in the groove on the round suction nozzle in the center of the inner volute. See figure 50.



Figure 49



Figure 50

14. Lubricate the inside of the gooseneck. See figure 51. Install the housing (item 1). Line up the tab on the top of the separator plate with the notch in the housing (located inside the front of the housing near the discharge port). See Figure 51. Using uniform pressure, press the housing and barrier into place until it is flush with the motor adapter. See figure 52.

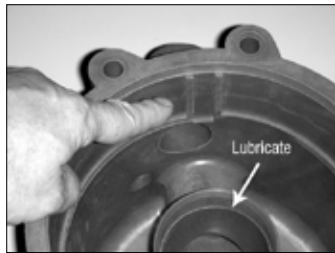


Figure 51



Figure 52

Note: The fit is tight due to inner volute o-ring. Make sure o-ring is lubricated.

Install the housing bolts, lock washers and flat washers (items 16, 17, 18). Tighten all bolts evenly using a star pattern. Tighten to 20 foot-lbs (27 N-m).

15. Reinstall the pump on the motor/drive magnet following instructions found in “Assembly, Pumps without Motors,” steps 7-10.

SP11 / SP15 PART NUMBER EXPLANATION

NOTE: Pump end includes wetted components, drive magnet and motor adapter. The wet end includes wetted components only.

Part Number Explanation

The base model number contains standard components. Where standard components are not suitable, add the alternative component code after the base model number to substitute components. Example: SP11-E-U-14 is constructed of the listed base model components except it has an EPDM o-ring, union connections, and a 145TC motor adapter.

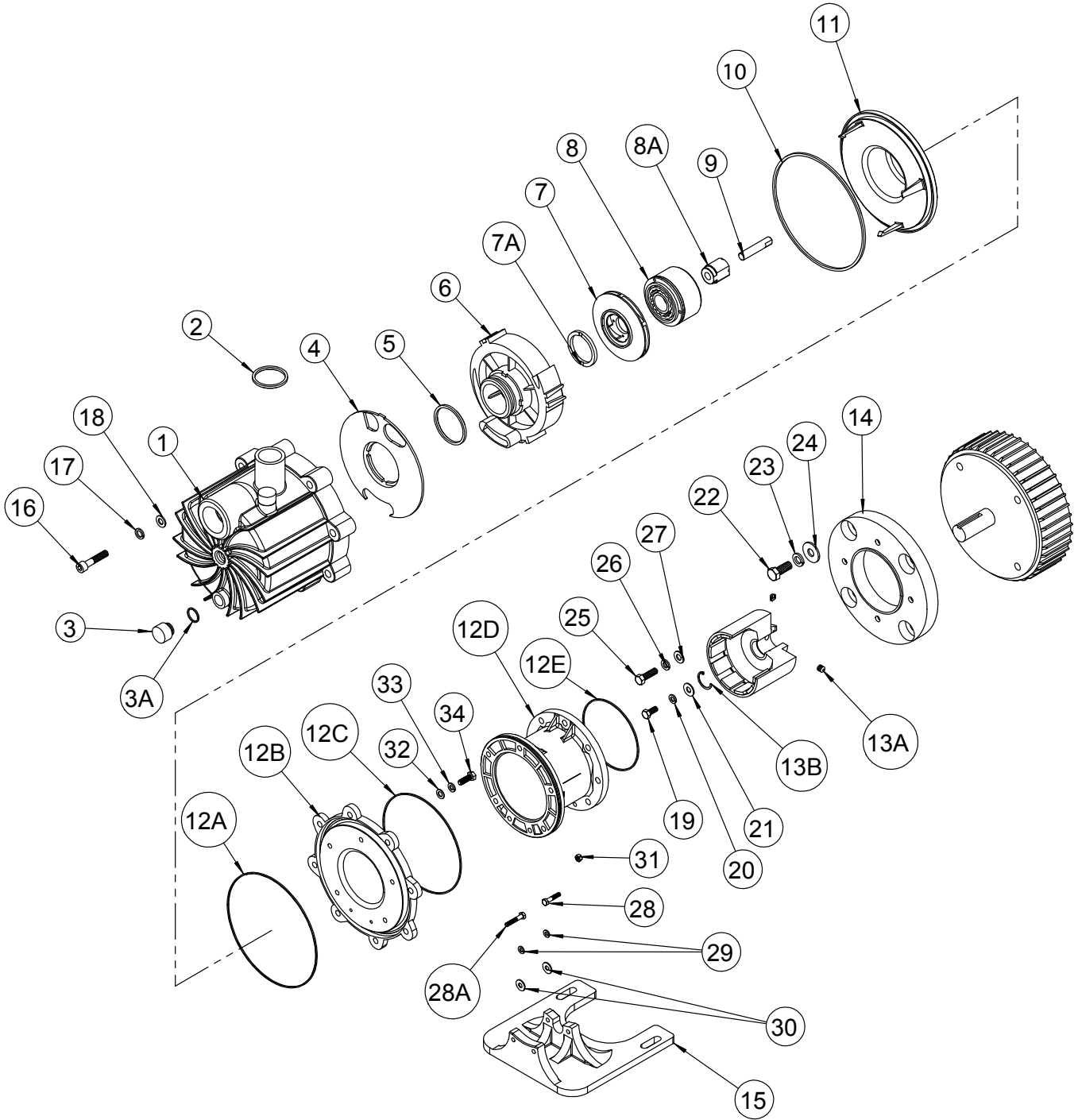
The model number is on the serial number label located on the motor adapter. The model number contains a base model that features certain standard components.

Compare the model number on the pump to the adjacent chart to determine if the pump contains any alternate components. Model numbers containing "P" have primary components molded from polypropylene. Model numbers containing "V" have primary components molded from PVDF.

Base model numbers are: SP11P, SP11V.

| | | Alternative Components | | | | | | | | |
|--|---|---|------------------|------------------|------------------|------------------|------------------|------------------|------------------|-------------------|
| Component ▼ | Base ▼ | Alternative ▼ | | | | | | | | Code ▼ |
| Bushing | Carbon | PTFE | | | | | | | | T |
| | | Alumina Ceramic | | | | | | | | R |
| O-ring | Viton | EPDM | | | | | | | | E |
| | | BSP | | | | | | | | B |
| Connection | NPT | Union | | | | | | | | U |
| | | Steel Enforced Flange | | | | | | | | Fs |
| | | FRP flange | | | | | | | | Ff |
| | | FRP flange | | | | | | | | Ff |
| Impeller | 1 (60 Hz) | 2 (60 Hz) | 3 (60 Hz) | 4 (60 Hz) | 5 (60 Hz) | 6 (50 Hz) | 7 (50 Hz) | 8 (50 Hz) | 9 (50 Hz) | 10 (50 Hz) |
| | 4.63" | 4.38" | 4.13" | 3.88" | 3.63" | 5.25" | 5.00" | 4.75" | 4.50" | 4.25" |
| Magnet <small>(Upgrade for specific gravity corrections)</small> | 6-pole <small>Up to 2 HP / 1.5 kW (56C/145/80/90 frame)</small> | 8-Pole: 3 HP/2.2 kW (56C/145/80/90 frame) | | | | | | | | 8p |
| | | 10-Pole: 4 to 5 HP/ 3 to 4 kW (184/100/112 frame and "Ge" gas engine) | | | | | | | | 10p |
| Motor Adaptor | 56C NEMA | 145TC NEMA | | | | | | | | 14 |
| | | 184TC NEMA | | | | | | | | 18 |
| | | IEC 80/B14 | | | | | | | | 84 |
| | | IEC 90/B14 | | | | | | | | 94 |
| | | IEC 100/B14 | | | | | | | | 04 |
| | | IEC 112/B14 | | | | | | | | 24 |
| | | IEC 80/B5 | | | | | | | | 85 |
| | | IEC 90/B5 | | | | | | | | 95 |
| | | IEC 100/B5 | | | | | | | | 05 |
| | | IEC 112/B5 | | | | | | | | 25 |
| Gas engine mounting (requires 10-pole upgrade) | | | | | | | | Ge | | |
| Specials | Not Standard | SiC bushing/thrust ring/shaft | | | | | | | | Si |
| | | Hastelloy shaft | | | | | | | | Hs |
| | | Titanium Hardware | | | | | | | | Ti |
| | | Non-sparking ring | | | | | | | | Ns |
| | | O-ring vapor protection kit - Viton | | | | | | | | Vv |
| | | O-ring vapor protection kit - EPDM | | | | | | | | Ve |
| Motor | Not Standard | Select Motor Reference Number from Motor Price Sheets | | | | | | | | |

SP11/15 PARTS DRAWING



SP11 & SP15 SPARE PARTS

| Item | Qty | Description | SP11 | | SP15 | | | | |
|-------------|-----|---|------------------------|------------|---------------|---------------|-----------|---------------|------|
| | | | Pump Material | | Pump Material | | | | |
| | | | Polypropylene | PVDF | Polypropylene | PVDF | | | |
| 1 | 1 | Housing | | | | | | | |
| | | SP Housing- NPT Threads | 105862 | 105862-1 | 105862 | 105862-1 | | | |
| | | SP Housing- BSP Threads | 105862-2 | 105862-3 | 105862-2 | 105862-3 | | | |
| | | SP Housing w/ Steel Flanges | 105866 | 105866-2 | 105866 | 105866-2 | | | |
| | | SP Housing w/ Fiberglass Flanges | 105866-1 | 105866-3 | 105866-1 | 105866-3 | | | |
| | | SP Housing w/ Unions | 105867 | 105867-1 | 105867 | 105867-1 | | | |
| 2 | 1 | Discharge O-Ring | | | | | | | |
| | | BSP Threaded Housings Only | EPDM | 105918 | | | | | |
| | | | Viton | 105919 | | | | | |
| 3A | 2 | Fill Plug O-Ring | EPDM | 106154 | | | | | |
| | | | Viton | 106155 | | | | | |
| 3 | 2 | Fill/Drain Plug | 106143 | 106143-1 | 106143 | 106143-1 | | | |
| 4 | 1 | Separator Plate | 105863 | 105863-1 | 105863 | 105863-1 | | | |
| 5 | 1 | Inner Volute O-Ring | EPDM | J103478 | | | | | |
| | | | Viton | J103477 | | | | | |
| 6 | 1 | Inner Volute w/ Alumina Ceramic Ring (number matches impeller trim) | Impeller No./ Diameter | SP11 | | SP15 | | | |
| | | | | SP11 | SP15 | Polypropylene | PVDF | Polypropylene | PVDF |
| | | | #1 / 4.63" | #1 / 5.13" | 105864-2 | 105864-3 | 105865-2 | 105865-3 | |
| | | | #2 / 4.38" | #2 / 5.00" | 105864-4 | 105864-5 | 105865-4 | 105865-5 | |
| | | | #3 / 4.13" | #3 / 4.75" | 105864-6 | 105864-7 | 105865-6 | 105865-7 | |
| | | | #4 / 3.88" | #4 / 4.50" | 105864-8 | 105864-9 | 105865-8 | 105865-9 | |
| | | | #5 / 3.63" | #5 / 4.25" | 105864 | 105864-1 | 105865 | 105865-1 | |
| | | | #6 / 5.25" | #6 / 5.50" | 105864-10 | 105864-11 | 105865-10 | 105865-11 | |
| | | | #7 / 5.00" | #7 / 5.25" | 105864-12 | 105864-13 | 105865-12 | 105865-13 | |
| | | | #8 / 4.75" | #8 / 5.00" | 105864-14 | 105864-15 | 105865-4 | 105865-5 | |
| | | | #9 / 4.50" | N/A | 105864-16 | 105864-17 | N/A | N/A | |
| #10 / 4.25" | N/A | 105864-18 | 105864-19 | N/A | N/A | | | | |
| 6 | 1 | Inner Volute w/ Silicon Carbide Ring (number matches impeller trim) | #1 / 4.63" | #1 / 5.13" | 105909-2 | 105909-3 | 105910-2 | 105910-3 | |
| | | | #2 / 4.38" | #2 / 5.00" | 105909-4 | 105909-5 | 105910-4 | 105910-5 | |
| | | | #3 / 4.13" | #3 / 4.75" | 105909-6 | 105909-7 | 105910-6 | 105910-7 | |
| | | | #4 / 3.88" | #4 / 4.50" | 105909-8 | 105909-9 | 105910-8 | 105910-9 | |
| | | | #5 / 3.63" | #5 / 4.25" | 105909 | 105909-1 | 105910 | 105910-1 | |
| | | | #6 / 5.25" | #6 / 5.50" | 105909-10 | 105909-11 | 105910-10 | 105910-11 | |
| | | | #7 / 5.00" | #7 / 5.25" | 105909-12 | 1015909-13 | 105910-12 | 105910-13 | |
| | | | #8 / 4.75" | #8 / 5.00" | 105909-14 | 105909-15 | 105910-4 | 105910-5 | |
| | | | #9 / 4.50" | N/A | 105909-16 | 105909-17 | N/A | N/A | |
| | | | #10 / 4.25" | N/A | 105909-18 | 105909-18 | N/A | N/A | |
| 7 | 1 | Impeller Assy with PTFE Thrust Ring (number matches impeller trim) | #1 / 4.63" | #1 / 5.13" | 105911 | 105911-1 | 105911-12 | 105911-13 | |
| | | | #2 / 4.38" | #2 / 5.00" | 105911-4 | 105911-5 | 105916 | 105916-2 | |
| | | | #3 / 4.13" | #3 / 4.75" | 105911-6 | 105911-7 | 105916-4 | 105916-5 | |
| | | | #4 / 3.88" | #4 / 4.50" | 105911-8 | 105911-9 | 105916-6 | 105916-7 | |
| | | | #5 / 3.63" | #5 / 4.25" | 105911-10 | 105911-11 | 105916-8 | 105916-9 | |
| | | | #6 / 5.25" | #6 / 5.50" | 105911-2 | 105911-3 | 105916-10 | 105916-1 | |
| | | | #7 / 5.00" | #7 / 5.25" | 105911-14 | 105911-15 | 105916-12 | 105916-13 | |
| | | | #8 / 4.75" | #8 / 5.00" | 105911-16 | 105911-17 | 105916-14 | 105916-15 | |
| | | | #9 / 4.50" | N/A | 105911-18 | 105911-19 | N/A | N/A | |
| | | | #10 / 4.25" | N/A | 105911-20 | 105911-21 | N/A | N/A | |

| Item | Qty | Description | | | SP11 | | SP15 | |
|---------|-----------|---|------------------------|------------|---------------|-----------|---------------|-----------|
| | | | | | Pump Material | | Pump Material | |
| | | | | | Polypropylene | PVDF | Polypropylene | PVDF |
| 7 | 1 | Impeller Assy with Sic Thrust Ring (number matches impeller trim) | #1 / 4.63" | #1 / 5.13" | 105915 | 105915-1 | 105915-12 | 105915-13 |
| | | | #2 / 4.38" | #2 / 5.00" | 105915-4 | 105915-5 | 105917 | 105917-2 |
| | | | #3 / 4.13" | #3 / 4.75" | 105915-6 | 105917-7 | 105917-4 | 105917-5 |
| | | | #4 / 3.88" | #4 / 4.50" | 105915-8 | 105915-9 | 105917-6 | 105917-7 |
| | | | #5 / 3.63" | #5 / 4.25" | 105915-10 | 105917-11 | 105917-8 | 105917-9 |
| | | | #6 / 5.25" | #6 / 5.50" | 105915-2 | 015915-3 | 105917-10 | 105917-11 |
| | | | #7 / 5.00" | #7 / 5.25" | 105914-14 | 105915-15 | 105917-12 | 105917-13 |
| | | | #8 / 4.75" | #8 / 5.00" | 105915-16 | 105915-17 | 105917-14 | 105917-15 |
| | | | #9 / 4.50" | N/A | 105915-18 | 105915-19 | N/A | N/A |
| | | | #10 / 4.25" | N/A | 105915-20 | 105915-21 | N/A | N/A |
| 7A | 1 | Impeller thrust Ring Only | Filled PTFE | 105694-1 | | | | |
| | | | Silicon Carbide | 105694-3 | | | | |
| | | | | | | | | |
| 8 | 1 | Impeller Drive Assembly | | | | | | |
| | | with Carbon Bushing | 6-Pole | 105913 | 105913-3 | 105913 | 105913-3 | |
| | | | 8-Pole | 105913-1 | 105913-4 | 105913-1 | 105913-4 | |
| | | | 10-Pole | 105913-2 | 105913-5 | 105913-2 | 105913-5 | |
| | | with PTFE Bushing | 6-Pole | 105913-6 | 105913-9 | 105913-6 | 105913-9 | |
| | | | 8-Pole | 105913-7 | 105913-10 | 105913-7 | 105913-10 | |
| | | | 10-Pole | 105913-8 | 105913-11 | 105913-8 | 105913-11 | |
| | | with Alumina Ceramic | 6-Pole | 105913-12 | 105913-15 | 105913-12 | 105913-15 | |
| | | | 8-Pole | 105913-13 | 105913-16 | 105913-13 | 105913-16 | |
| | | | 10-Pole | 105913-14 | 105913-17 | 105913-14 | 105913-17 | |
| | | with Silicon Carbide Bushing | 6-Pole | 105913-18 | 105913-21 | 105913-18 | 105913-21 | |
| | | | 8-Pole | 105913-19 | 105913-22 | 105913-19 | 105913-22 | |
| 10-Pole | 105913-20 | | 105913-23 | 105913-20 | 105913-23 | | | |
| 8A | 1 | Impeller Bushing Only | Carbon | J100977 | | | | |
| | | | Filled PTFE | 106386 | | | | |
| | | | Alumina Ceramic | 106386-2 | | | | |
| | | | Silicon Carbide | 106386-1 | | | | |
| 9 | 1 | Impeller Shaft | Alumina Ceramic | 105811-1 | | | | |
| | | | Silicon Carbide | 105811-2 | | | | |
| | | | Hastelloy C | 105811-3 | | | | |
| 10 | 1 | O-Ring | EPDM | 105717 | | | | |
| | | | Viton | 105716 | | | | |
| 11 | 1 | Barrier | 105689-3 | 105689-4 | 105689-3 | 105689-4 | | |
| 12 | 1 | Motor Adapter | | | | | | |
| | | Motor Adapter Assembly -includes items 12A - 12E plus hardware, all except B5 | | | 107405 | 107406 | 107405 | 107406 |
| | | with non-sparking ring - all except B5 | | | 107407 | 107408 | 107407 | 107408 |
| | | Motor Adapter Kit-includes items 12A-12E, 14 plus hardware-80/90FRB5 | | | 107539 | 107541 | 107539 | 107541 |
| | | with non-sparking ring - 80/90 FR B5 | | | 107542 | 107543 | 107542 | 107543 |
| 12A | 1 | Barrier to clamp ring o-ring | Buna | 107281 | | | | |
| | | | Viton | 107279 | | | | |
| | | | EPDM | 107280 | | | | |
| 12B | 1 | Clamp ring | Standard | 107228 | 107228-1 | 107228 | 108228-1 | |
| | | | with non-sparking ring | 107322 | 107322-1 | 107322 | 107322-1 | |
| 12C | 1 | Clamp Ring to motor adapter column o-ring | Buna | 107282 | | | | |
| | | | Viton | 107283 | | | | |
| | | | EPDM | 107284 | | | | |

| Item | Qty | Description | | SP11 | | SP15 | |
|-----------------------------------|---------|---|-------------------|------------------------|----------|-----------------|----------|
| | | | | Pump Material | | Pump Material | |
| | | | | Polypropylene | PVDF | Polypropylene | PVDF |
| 12D | 1 | Motor Adapter Column | Standard | 106890 | 106890-1 | 106890 | 106890-1 |
| 12E | 1 | Motor Adapter column to motor o-ring (NEMA 56C/145TC motors only) | Buna | 106549 | | | |
| | | | Viton | 106374 | | | |
| 13 | 1 | Drive Magnet Assy | EPDM | 106373 | | | |
| | | 56C Frame- includes set screws and snap ring | 6-Pole | 105878 | | N/A | |
| | | | 8-Pole | 105878-1 | | | |
| | | 145 Frame- includes set screws and snap ring | 6-Pole | 105878-3 | | N/A | |
| | | | 8-Pole | 105878-4 | | | |
| | | 184 Frame- includes set screws and snap ring | 10-Pole | 105730-9 | | | |
| | | 80 Frame- includes snap ring | 6-Pole | 105882 | | N/A | |
| | | | 8-Pole | 105882-1 | | | |
| | | 90 Frame- includes snap ring | 6-Pole | 105882-3 | | N/A | |
| | | | 8-Pole | 105882-4 | | | |
| 100/112 Frame- includes snap ring | 10-Pole | 105730-18 | | | | | |
| 13A | 2 | Set Screws- NEMA Motors Only | | J101084 | | | |
| 13B | 1 | Snap Ring | 56C Frame | 105708 | | | |
| | | | 145 Frame | 105709 | | | |
| | | | 184 Frame | 105710 | | | |
| | | | 80 Frame | 105711 | | | |
| | | | 90 Frame | 105712 | | | |
| | | | 100/112 Frame | 105710 | | | |
| 14 | 1 | Motor Adapter Flange | 184 Frame | 105751-1 | 105751-2 | 105751-1 | 105751-2 |
| | | | 80 Frame B14 | 105724-1 | 105724-2 | 105724-1 | 105724-2 |
| | | | 90 Frame B14 | 105725-1 | 105725-2 | 105725-1 | 105725-2 |
| | | | 100/112 Frame B14 | 105726-1 | 105726-2 | 105726-1 | 105726-2 |
| | | | 80/90 Frame B5 | 106274 | 106274-1 | 106274 | 106274-1 |
| | | | 100/112 Frame B5 | 107315 | 107315-1 | 107315 | 107315-1 |
| 15 | 1 | Foot | Standard | 105691-1 | 105691-4 | 105691-1 | 105691-4 |
| | | B5 pumps with 100/112 frame do not include a pump foot | 100 Frame | 105691-3 | 105691-6 | 105691-3 | 105691-6 |
| | | | 112 Frame | 105691-2 | 105691-5 | 105691-2 | 105691-5 |
| Hardware | | | | Stainless Steel | | Titanium | |
| 16 | 8 | Housing bolt | | 106210 | | 106211 | |
| 17 | 8 | Housing Lock Washer | | 105757 | | 105758 | |
| 18 | 8 | Housing Flat Washer | | 105722 | | 105773 | |
| 19 | 1 | Drive Bolt- IEC Motors Only | 80 Frame IEC | 105765 | | 105766 | |
| | | | 90 Frame IEC | 105770 | | 105771 | |
| | | | 100/112 Frame IEC | 105774 | | 105775 | |
| 20 | 1 | Drive Lockwasher | 80 Frame IEC | J100672 | | J104203 | |
| | | | 90 Frame IEC | J102282 | | J103847 | |
| | | | 100/112 Frame IEC | J100115 | | J104206 | |
| 21 | 1 | Drive Flatwasher | 80 Frame IEC | 105767 | | 105768 | |
| | | | 90 Frame IEC | 105722 | | 105773 | |
| | | | 100/112 Frame IEC | J101360 | | 106200 | |

| Item | Qty | Description | | SP11 | | SP15 | |
|-----------------|-----|----------------------------------|--------------------|------------------------|------|-----------------|------|
| | | | | Pump Material | | Pump Material | |
| | | | | Polypropylene | PVDF | Polypropylene | PVDF |
| Hardware | | | | Stainless Steel | | Titanium | |
| 22 | 4 | Motor Adapter Bolts | | J103118 | | 105752 | |
| 23 | 4 | Motor Adapter Lockwasher | | J100115 | | J104206 | |
| 24 | 4 | Motor Adapter Flatwasher | | J100128 | | J104207 | |
| 25 | 4 | Motor Adapter Flange Bolts | 184 Frame | J103782 | | 105761 | |
| | | | 80 Frame B14 IEC | J103780 | | 105764 | |
| | | | 90 Frame B14 IEC | 105770 | | 105771 | |
| | | | 100/112 Fr B14 IEC | 105770 | | 105771 | |
| 26 | 4 | Lockwasher- Motor Adapter Flange | 184 Frame | J101023 | | 105762 | |
| | | | 80 Frame B14 IEC | J100672 | | J104203 | |
| | | | 90 Frame B14 IEC | J102282 | | J103847 | |
| | | | 100/112 Fr B14 IEC | J102282 | | J103847 | |
| 27 | 4 | Flatwasher- Motor Adapter Flange | 184 Frame | J103851 | | 105763 | |
| | | | 80 Frame B14 IEC | J100113 | | J104204 | |
| | | | 90 Frame B14 IEC | J101293 | | J103845 | |
| | | | 100/112 Fr B14 IEC | J101293 | | J103845 | |
| 28 | 2 | Rear Foot Bolt | | J103968 | | 107288 | |
| 28A | 2 | Front Foot Bolt | | 107289 | | 107290 | |
| 29 | 4 | Foot Lockwasher | | J100672 | | J104203 | |
| 30 | 4 | Foot Flatwasher | | J100113 | | J104204 | |
| 31 | 2 | Nut- Rear Foot Bolt | | 107286 | | 107287 | |
| 32 | 5 | Clamp Ring Flatwasher | | J101293 | | 105768 | |
| 33 | 5 | Clamp Ring Lockwasher | | J102282 | | J103847 | |
| 34 | 5 | Clamp Ring Bolt | | J103662 | | 107285 | |

Section VII - Troubleshooting

General Notes:

- Cold water can contain dissolved air. Under high lift applications, the air can come out of solution blocking suction passages. This can lead to lack of priming, slow priming or low flow rates.
Do not pump liquids containing ferrous metal fines.
- If magnets de-couple, stop pump immediately. Operating the pump with the magnets de-coupled will eventually weaken the magnets.
- Do not use mismatched drive magnet assemblies (different number of magnets on inner and outer drive magnet assemblies).
- Contact our Technical Service Department at 1-800-888-3743 or by e-mail at techservice@finishthompson.com if you have any questions regarding product operation or repair.

No or Insufficient Discharge

- Air leaks in suction piping
- Housing not filled with priming fluid
- Suction pipe smaller than 1 1/2"
- Suction pipe contains high spots causing trapped air pockets
- Suction pipe excessively long (flow drops as suction pipe gets longer)
- System head higher than anticipated
- Closed valve
- Viscosity or specific gravity too high
- Motor too large for magnet coupling rating (magnets uncoupled)
- Suction lift too high or insufficient NPSH
- Clogged suction line, suction strainer (if used) or impeller vanes

Insufficient Pressure

- Air or gas entrained liquid
- Impeller diameter too small
- System head lower than anticipated
- Motors speed insufficient (too low) or motor rotation incorrect (correct rotation when viewed from the fan end is clockwise)

Won't Prime

- Did not fill housing with fluid before initially starting pump
- Closed discharge valve (valve should be open or open air vent line)
- Leak in suction piping
- Suction pipe not submerged enough (causing a vortex or exposing the end of the suction pipe)
- Lift exceeds pump ability (see SP11/15 Capabilities section)
- Suction pipe diameter too large
- Specific gravity or local atmospheric pressure (altitude/elevation) not accounted for in lift calculations
- Mismatch of inner volute and impeller diameter
- Inner volute o-ring chemically attacked, cut, brittle, etc.
- Motor rotation incorrect (correct rotation when viewed from the fan end is clockwise)
- Check valve installed too close to the pump

Primes Slowly

- Mismatch of inner volute and impeller diameter
- Suction pipe diameter too large (larger than 1 1/2")
- Closed discharge valve (valve should be open)
- Inner volute o-ring chemically attacked, cut, brittle, etc.

Excessive Power Consumption

- Head lower than rating
- Excessive flow
- Specific gravity or viscosity too high.

Vibration/Noise

- Loose magnet
- Drive magnet rubbing
- Pump cavitating from improper suction or feed
- Motor or piping not properly secured
- Foreign object in impeller

Section VIII - Warranty

Finish Thompson, Inc (manufacturer) warrants this pump product to be free of defects in materials and workmanship for a period of five years from date of purchase by original purchaser. If a warranted defect, which is determined by manufacturer's inspection, occurs within this period, it will be repaired or replaced at the manufacturer's option, provided (1) the product is submitted with proof of purchase date and (2) transportation charges are prepaid to the manufacturer. Liability under this warranty is expressly limited to repairing or replacing the product or parts thereof and is in lieu of any other warranties, either expressed or implied. This warranty does not apply to normal wear of the product or components. This warranty does not apply to products or parts broken due to, in whole or in part, accident, overload, abuse, chemical attack, tampering, or alteration. The warranty does not apply to any other equipment used or purchased in combination with this product. The manufacturer accepts no responsibility for product damage or personal injuries sustained when the product is modified in any way. If this warranty does not apply, the purchaser shall bear all cost for labor, material and transportation.

Manufacturer shall not be liable for incidental or consequential damages including, but not limited to process down time, transportation costs, costs associated with replacement or substitution products, labor costs, product installation or removal costs, or loss of profit. In any and all events, manufacturer's liability shall not exceed the purchase price of the product and/or accessories.

Ordering Spare Parts

Spare parts can be ordered from your local distributor. Always refer to the pump model to avoid error.



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